



Dear Resident,

Subject : The hot water supply to your apartment

Origin would like to welcome you to your new home, and trust you are settling in.

We supply the energy used to heat the hot water provided to your apartment.

The hot water for your building is reticulated through the building to your apartment from a central system.

Each apartment has a dedicated hot water meter and is individually charged for their hot water usage.

In some cases, apartments are also charged for gas used for operating the cooktop, so if applicable, charges for gas used by your cooktop will be shown as a separate charge on your account.

An account establishment fee and security deposit may apply.

For your convenience, we have left the gas connected to your property so you can start enjoying the benefits of hot water straight away, **however you do need to contact us immediately to ensure your hot water supply continues.**

Contact options:

- Telephone: 1300 734 533
- Complete the attached application and fax to 03 8635 3091; or
- Visit originenergy.com.au/centralhw and fill in the form online

We look forward to hearing from you and welcome you as an Origin hot water customer.

خدمة الترجمة الهاتفية للغات غير الإنكليزية.

Servicio Telefónico de Intérpretes para otros idiomas.

Per lingue oltre all'inglese contattate il Servizio d'Interpretariato Telefonico

Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ khác không phải tiếng Anh.

Τηλεφωνική Υπηρεσία Διερμηνέων για άλλες γλώσσες εκτός της αγγλικής.

非英語語言電話傳譯服務。

Yours faithfully,

Paul Joseph

National Manager Customer Management Support

Together we can
make a difference.™

New Connection Application for Hot Water



Moving In?

Phone: 1300 734 533
 Fax: 03 8635 3091; or
 Complete online at originenergy.com.au/centralhw
 ABN 22 078 868 425

Together we can
 make a difference.™

Your building has a centralised hot water system. As arranged with the Body Corporate, each apartment is to be metered and billed separately for its own hot water usage. Some apartments may also have a gas cooktop (please indicate by ticking the appropriate box below).

If you require information about your charges for hot water and, if applicable, gas for your cooktop, please contact us on 13 24 61. These charges will also appear on your first bill.

Supply Type	Hot Water	Cooktop
Move In Date	/ /	Owner <input type="checkbox"/> Renting <input type="checkbox"/>

TENANT OR OWNER DETAILS			
Title	First Name	Middle Name	Surname
<small>Mr / Mrs / Miss / Ms</small>			
Date of Birth	Driver's Licence Number		
Home Phone	Work Phone		Mobile
Title	First Name	Middle Name	Surname
<small>Mr / Mrs / Miss / Ms</small>			
Date of Birth	Driver's Licence Number		
Home Phone	Work Phone		Mobile
Business Name			ABN
Contact Name			Work Phone

ADDRESS FOR SUPPLY					
Unit/Flat No.	Street No.	Street	Suburb	State	Post Code
Building Name					

POSTAL ADDRESS FOR ACCOUNTS (if same write AS ABOVE)			
Address	Suburb	State	Post Code

LANDLORD DETAILS		
Owner/Landlord's Name	Address	Phone No

IMPORTANT INFORMATION
<ul style="list-style-type: none"> Origin requires access to your meters at all times We collect your personal information and confidential information (including metering data) where it is required under applicable regulatory requirements and because without it we can't provide you with requested products and services. You give us your explicit informed consent to our exchanging your information with our related bodies corporate, agents and contractors (such as mail houses, data processing analysts and debt collection agencies) and, where relevant, other service or product providers, where required to provide you with the requested products and services, and also for any other purpose you have consented to or as authorised by law. We may also disclose your personal information to a credit reporting agency in certain circumstances. If you provide us with personal information about another person (such as the landlord), please make sure that you tell that person about this privacy statement. To access the personal information we hold about you, call us on 13 24 61. Our privacy policy is available at originenergy.com.au.

SIGNATURE/S - I/We apply to have Serviced Hot Water and/or Gas supplied to the above supply address and agree to pay Origin for the supply of hot water and gas (if applicable).	
Signature	Date: / /
Signature	Date: / /